

For Immediate Release
June 30, 2022

Christin Barber
Marketing/Communications Coordinator
Riverview Health
317.776.7235
cbarber@riverview.org

Riverview Health Earns the Intuitive Health 2022 Center of Excellence Award

Noblesville—Riverview Health Emergency Room & Urgent Care in Carmel has received the 2022 Center of Excellence Award from Intuitive Health, the national leader of the dual emergency room and urgent care model.

“We are thrilled to be honored with this award and proud of our hardworking team that truly set the bar high when it comes to high-quality care and customer service,” said Seth Warren, president and CEO of Riverview Health. “When we opened up our free-standing ER and urgent care locations, our vision was not only to provide patients with a single convenient access point close to home but to also introduce a new way of healthcare that evolved with the medical needs of our community.”

The Center of Excellence Award recipients exemplify the best-of-the-best in patient care—significantly exceeding globally recognized benchmarks in customer service, clinical excellence and high-quality care and setting new standards of value-based healthcare. Intuitive Health partnered with Riverview Health in 2018 to open three free-standing emergency and urgent locations in Fishers, Carmel and West Carmel/Zionsville.

“Every day, our team members inspire me; they are our most valued resource. Intuitive Health staff and partners work diligently toward our shared goal of improving the way healthcare is delivered and received,” said Thom Herrmann, CEO of Intuitive Health. “Intuitive Health provides one of the most progressive healthcare models in the United States, and these awards recognize our partners’ commitment to improvements in healthcare. Our partner facilities continue to exceed industry standards. These inaugural Center of Excellence award winners are among the very best. We thank them and offer our congratulations.”

About Riverview Health

Riverview Health is comprised of a full-service, 156-bed hospital in Noblesville, a 16-bed hospital in Westfield, as well as three freestanding combined ER and urgent care facilities. Also included are more than 25 primary, immediate and specialty-care facilities in Hamilton County. Riverview Health provides comprehensive inpatient and outpatient services in more than 35 healthcare specialties and has been frequently recognized for its clinical and service excellence. National achievements include Healthgrades 5-star rating (2020) for total knee replacement and spinal fusion and Newsweek magazine annual rankings as a top acute inpatient rehabilitation unit in the state of Indiana (2021). Riverview Health was also recognized by the Indiana Hospital Association for its infant and maternal health with the INspire Hospital of Distinction award two years in a row (2020, 2021). For more information on Riverview Health, visit riverview.org.

About Intuitive Health

Founded in 2008, Intuitive Health pioneered the combined emergency room and urgent care model. Intuitive Health partners with established health systems nationwide to build, operate and launch retail health care facilities that provide urgent care and emergency room services under one roof. Intuitive Health operates in partnership with leading health systems across the country, including in the states of Arizona, Arkansas, Delaware, Florida, Kentucky, Indiana, New Mexico, Ohio, Oklahoma, Texas, Virginia and Washington. Intuitive's patient-centric approach to immediate care has saved payors and patients hundreds of millions in unnecessary emergency care spending. In addition, the Intuitive Health model increases market share for partnered health care systems by expanding their footprint with conveniently located centers. For more information, please visit IHERUC.com.